



Case Study

Real Estate Management (UK) Ltd achieves Cyber Essentials Plus certification with Wanstor

The Result

Enhanced Cybersecurity

Achieving Cyber Essentials Plus certification with Wanstor significantly bolstered defence against common cyber threats, ensuring improved security for client data and internal systems.

Continuous compliance and support

Wanstor's Managed Cyber Essentials service provides ongoing management and remediation, ensuring continuous alignment with cybersecurity best practice as well as hassle-free annual recertification.

Collaborative working relationship

Wanstor effectively becoming an extension of REM's IT team has meant a unified approach to IT challenges, improved trust and communication.

Knowledge sharing and empowerment

Regular knowledge exchange sessions including *Lunch and Learn* events empower REM's staff with cybersecurity awareness, enhancing the organisation's security culture.

Improved user experience

A more user-friendly IT environment for REM with better system performance and fewer disruptions.

"Achieving Cyber Essentials Plus certification with Wanstor's comprehensive approach was key for us, not only improving our cybersecurity but bringing us closer in our working relationship."

Certification represents both ongoing compliance as well as a commitment to safeguarding our data and systems to the highest standards."

Key Outcomes

- + Cyber Essentials Plus certification ensuring greater security for client data and internal systems
- + Ongoing support and compliance align with cybersecurity best practice and simplify annual recertification
- + Collaborative working relationship creates a unified approach to IT challenges
- + Enhanced security culture through knowledge sharing with staff
- + Improved user experience means more user-centric IT environment for REM with fewer disruptions

Background

Real Estate Management (UK) Limited (REM) provides end-to-end property development and asset management services to real estate investors.

The company specialises in premium London assets, such as The Shard, as part of a portfolio comprising 1.9 million sq ft of premium mixed-use lettable space and a £320 million development pipeline.

REM provides services across the full lifecycle of real estate investments, from acquisition, development and construction to leasing, marketing, asset and property management.

This integrated approach provides a seamless service that ensures maximum overall return.

The Challenge

In an increasingly digital world, the importance of robust cybersecurity measures cannot be overstated.

REM recognised this as a priority and, backed by Wanstor's expertise, implemented a process to achieve Cyber Essentials Plus certification, a significant step in reinforcing its cybersecurity effectiveness.

Cyber Essentials is a UK government-backed scheme designed to fortify organisations against a range of common cyber threats.

Certification requires an external, third-party audit of five basic technical controls, ranging from firewalls, secure configuration and user access control to malware protection and patch management.

Achieving this certification is a testament to an organisation's commitment to cybersecurity and the protection of client data.

The Solution

For REM, attaining Cyber Essentials Plus certification was both a compliance measure and a strategic move to enhance their cybersecurity infrastructure – part of a broader strategy moving towards more cloud-based services and business process automation to improve operational efficiency.

Wanstor's role extended beyond certification to forming an integral part of REM's IT lifecycle as an extension of their IT team, focused on both tactical upgrades and broader strategic changes in ways of working.

The certification process was enhanced by close collaboration, including knowledge sharing sessions and the integration of IT systems and communication channels including Microsoft Teams and SharePoint.

The Cyber Essentials Plus certification process involved a thorough assessment of REM's existing cybersecurity measures, identifying areas for improvement and undertaking:

- + An external network vulnerability scan
- + An internal network vulnerability scan with patch checking
- + Review of malware protection across sample devices to ensure antivirus solution updates
- + Check email filters block test malware
- + Check security solutions block downloads of test malware

“Wanstor has become an invaluable part of our team, sharing our commitment to excellence and security in every aspect of our operations.”

Gordon McCarthy
Head of IT

