

IT Services & Solutions for Education

Discover how we can help you.




Call us on
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wanstor



Wanstor supplies IT services and solutions to schools, colleges and universities across the UK.

The highly available, highly secure IT services and solutions we deliver for our education customers help them to provide tuition for students, keep teaching staff productive, and improve the educational experience for both.

This brochure gives an overview of the primary IT services and solutions that we provide.

Wanstor's IT security services include:

- Firewalls ■ Endpoint Protection ■ Email Threat Prevention ■ Mobile Device Management
- Multi – Factor Authentication ■ Data Loss Prevention ■ Audits and Assessments
- Information Security Management ISO27001 Certified



IT
Security

We provide Schools, Colleges & Universities with 24 x 7 Managed IT Help Desk support

- IT Service Desk Strategy (Demand, Finance, Service Portfolio, Supplier Relationships)
- IT Service Desk Operations (Incident, Request & Event Management)
- IT Service Desk Design (Capacity, Availability, Security, Continuity, SLAs, Design Co-ordination)
- IT Service Desk Transition (Planning & Support, Change Evaluation, Deployments)
- Continual Service Improvement Plans



IT Help Desk

Our WAN services for schools, colleges & universities include:

- Current WAN State Assessment ■ Migration Assessments ■ Managed WAN
- WAN Planning ■ WAN Build ■ WAN Implementation ■ WAN Optimisation



Wide Area
Network Services



IT Project Management

Our IT Project Management services cover:

- New site openings ■ Server migrations & virtualisation ■ Disaster Recovery
- IT Procurement Services ■ Private & Public Cloud Migration & Backup
- Upgrades to Microsoft systems ■ LAN, WAN & Wi-Fi upgrades ■ Site refurbishments



Private Cloud

Wanstor's private cloud services include:

- Virtualisation ■ Hosting ■ Data and Analytics
- Compute ■ Storage ■ Networking
- Database Management ■ Web and Application Management
- Information Security Management ISO27001 Certified



IT Infrastructure Services

At Wanstor, we can provide engineering, design & in-life management expertise across:

- Data Centre Management ■ Managed Microsoft Services ■ Data Centre Migration
- Managed Hosting ■ Managed IT Security ■ Cloud (Public, Private & Hybrid)
- Networking (WAN, LAN & Wi-Fi) ■ Hosted Telephony & SIP Trunking ■ Supply Chain
- Information Security Management ISO27001 Certified



Wi-Fi Services

We work closely with customers to provide Wi-Fi services which include:

- Planning & Design ■ Guest Access ■ In-Life Management and Support
- Site Surveys ■ Security ■ Coverage & Capacity Assessments

Wanstor's IT Outsourcing Methodology for Schools, Colleges & Universities

END-TO-END SERVICES

ADVISE

- Assessments
- Strategic Workshops
- IT Roadmap
- Current vs. Future

DESIGN

- IT relevant to Education
- IT Services Mapping
- Infrastructure Design

IMPLEMENT

- Procurement
- Delivery
- Installation

TEST

- Solution Test
- Service Test
- Warranties
- Handover Documents

IN-LIFE MANAGEMENT

- Maintenance
- Staff Training
- Management
- Engineering
- CSI

IN-LIFE SERVICES

MAINTENANCE

- Service co-ordination
- HW Maintenance
- Warranty Repairs
- Field Services
- Onsite Services

IMAC/D

- Devices
- Hardware configuration
- Asset tagging
- Logistics
- Install, Move or Add
- End of Life Services
- HD wiping, usage
- Onsite move services

SUPPLY CHAIN

- Procurement
- Supply
- Lease
- Config, asset tagging
- Delivery

ON SITE

- Break fix
- OS updates
- Digital Signage
- Maintenance, Cabling and Infrastructure inspections
- CCTV maintenance
- Endpoint support

PROJECT MANAGEMENT

- Manage & monitor project plans, quality, budget, issues, risks, communications and resourcing

FLEXIBLE COMMERCIALS

FIXED OUTCOME

RESOURCE ON DEMAND

PAY-PER-USE

FINANCING / LEASING

PROJECTS

STRATEGIC TECHNOLOGY PARTNERS



Wanstor: The IT partner of choice for schools, colleges and universities

Wanstor will help your school, college or university improve IT and technology performance by removing cost, complexity and barriers to change.

We have an open, pragmatic approach to IT, working with IT departments - not around them. Many educational establishments find themselves lured by seemingly cut-price offers on technology and IT support, often unaware that these supposed 'deals' represent a distortion of the real price to be paid in failing to implement IT support models correctly aligned with operational requirements.

To successfully address IT, technology, student attraction and retention challenges that educational establishments face, a set of diverse skills, systems and processes (often expensive to establish internally) are fundamental.

These usually require a trusted IT service and solution provider to meet support, service and product fulfilment needs.

Headquartered in central London, Wanstor prides itself on delivering highly available and highly secure IT services and solutions to schools, colleges and universities for over 15 years.

The IT services and solutions which we provide to schools, colleges and universities, help them to deliver a better student experience and make administrative tasks more effective and efficient in their delivery.

We look forward to working with you.

