

IT Services and Solutions for Financial Services

Discover how we can help you.

Visit us at

www.wanstor.com

Email us at

info@wanstor.com

Call us on

0207 592 7860

Wanstor supplies IT services and solutions to a range of Financial Services firms across the UK including banks, building societies, credit unions, insurers, investment managers, financial advisers, consumer credit firms, currency traders and mutual societies.

The highly available and highly secure IT services and solutions we deliver for financial services firms enable their daily operations, transactions and customer facing staff to successfully execute against their business strategies.

This brochure gives an overview of the primary IT services and solutions we provide.

Wanstor's IT security services include:

- Firewalls ■ Endpoint Protection ■ Email Threat Prevention ■ Mobile Device Management
- Multi – Factor Authentication ■ Data Loss Prevention ■ Audits and Assessments
- Information Security Management ISO27001 Certified

We provide financial services firms with 24 x 7 Managed IT Help Desk support.

- IT Service Desk Strategy (Demand, Finance, Service Portfolio, Supplier Relationships)
- IT Service Desk Operations (Incident, Request & Event Management)
- IT Service Desk Design (Capacity, Availability, Security, Continuity, SLAs, Design Co-ordination)
- IT Service Desk Transition (Planning & Support, Change Evaluation, Deployments)
- Continual Service Improvement Plans

Our WAN services help financial services firms plan, design and deploy WAN solutions

- Current WAN State Assessment ■ Migration Assessments ■ Managed WAN
- WAN Planning ■ WAN Build ■ WAN Implementation ■ WAN Optimisation



IT
Security



IT Help Desk



Wide Area
Network Services



IT Project Management

Our IT Project Management services cover:

- New site openings ■ Server migrations & virtualisation ■ Disaster Recovery
- IT Procurement Services ■ Private & Public Cloud Migration & Backup
- Upgrades to Microsoft systems ■ LAN, WAN & Wi-Fi upgrades ■ Existing site refurbishments



Private Cloud

Wanstor's private cloud services include:

- Virtualisation ■ Hosting ■ Compute ■ Storage ■ Networking
- Database Management ■ Web & Application Management
- Data & Analytics ■ Information Security Management SO27001 Certified



IT Infrastructure Services

At Wanstor, we provide engineering, design and in-life management expertise across:

- Data Centre Management ■ Managed Microsoft Services ■ Migration
- Managed Hosting ■ Managed IT Security ■ Cloud (Public, Private & Hybrid)
- Networking (WAN, LAN & Wi-Fi) ■ Hosted Telephony & SIP Trunking
- Information Security Management SO27001 Certified



Wi-Fi Services

We work closely with customers to provide Wi-Fi services which include:

- Planning & Design ■ Guest Access ■ In-Life Management and Support
- Site Surveys ■ Security ■ Coverage & Capacity Assessments

Wanstor's IT Outsourcing Methodology for Financial Services

END-TO-END SERVICES

ADVISE

- Assessments
- Strategic Workshops
- IT Roadmap
- Current vs. Future

DESIGN

- IT relevant to Financial Services
- IT Services Mapping
- Infrastructure Design

IMPLEMENT

- Procurement
- Delivery
- Installation

TEST

- Solution Test
- Service Test
- Warranties
- Handover Documents

IN-LIFE MANAGEMENT

- Maintenance
- Staff Training
- Management
- Engineering
- CSI

IN-LIFE SERVICES

MAINTENANCE

- Service co-ordination
- HW Maintenance
- Warranty Repairs
- Field Services
- Onsite Services

IMAC/D

- Devices
- Hardware configuration
- Asset tagging
- Logistics
- Install, Move or Add
- End of Life Services
- HD wiping, usage
- Onsite move services

SUPPLY CHAIN

- Procurement
- Supply
- Lease
- Config, asset tagging
- Delivery

IN-OFFICE

- Break fix
- OS updates
- Digital Signage
- Maintenance, Cabling and Infrastructure inspections
- CCTV maintenance
- Endpoint support

PROJECT MANAGEMENT

- Manage & monitor project plans, quality, budget, issues, risks, communications and resourcing

FLEXIBLE COMMERCIALS

FIXED OUTCOME

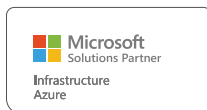
RESOURCE ON DEMAND

PAY-PER-USE

FINANCING / LEASING

PROJECTS

STRATEGIC TECHNOLOGY PARTNERS



Wanstor - The IT partner of choice for Financial Services

Wanstor will help your financial services business improve performance by removing cost, complexity and barriers to IT and technology change.

We have an open, pragmatic approach to IT - working with IT departments, not around them. Many financial service firms find themselves lured by seemingly cut-price offers on technology and IT support, often unaware these supposed 'deals' represent a distortion of the real price paid in failing to implement an IT support model correctly aligned with the operational requirements of their business.

To successfully address the IT and business challenges faced by financial services firms, a set of diverse skills, systems and processes (often expensive to establish internally) are fundamental, meaning businesses must rely upon a trusted IT service and solution provider

to meet their support, service and product fulfilment needs.

Headquartered in central London, Wanstor prides itself on delivering highly available and highly secure IT services and solutions to UK financial service firms for over 15 years.

The IT Services and solutions we provide to our financial services customers help them to comply with a changing regulatory landscape and deliver a more effective, customer focused business operation.

We look forward to working with you.

Foresight
FOR A SMARTER FUTURE

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INSURANCE SERVICES

 **FROGMORE**
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PKF

 **BFC Bank**

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CLARITY
ADVICE