MS Dynamics CRM Developer

Salary

£42,000 - £50,000 dependent on experience

Team

Development

Opportunity

We're looking for an ambitious and experienced CRM Developer to grow our CRM capability and support our customers in the transformation of their business processes. You will be involved throughout the full project lifecycle, working with clients and Solution Architects to define requirements and design the solution, through to the developing the tool and any custom integrations, and supporting the tool in live. You will be exposed to varied and exciting projects in a high growth team and your contributions will be enabling transformation for our own and our customers business.

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Responsibilities

+ Design, develop, test, implement and maintain Microsoft Dynamics CRM based solutions for Wanstor and our Customers

+ Implement and own the Wanstor Dynamics CRM product – customising and optimising the tool to drive efficiency across our processes

+ Work closely with client teams and Solution Architects to define business requirements and implement a solution that enables their core business processes

+ Conduct customer meetings and present back solutions

+ Integrate Dynamics CRM solution into other systems and applications such as ERP, Intranet, Finance applications etc

+ Participate in execution and documentation of tests ensuring that an application or architecture meets agreed quality standards

+ Support service transition by delivering training to internal and customer teams and act as a point of escalation for support

+ Provide continued support and assistance to clients and service desk teams throughout the lifecycle of the product

+ Work with business stakeholders following various methodologies (Agile, Waterfall, Scrum)

+ Support pre-sales and marketing activities where required to grow the capability and team

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Required Skills & Experience

+ Previous extensive demonstrable Dynamics CRM experience

+ Experience working on full life cycle development projects

+ Development language experience across C#, NET and Java

+ Experienced in Dynamics CRM Plugins and Workflows

+ Previous experience in working under different methodologies including Agile, Waterfall, Scrum

+ Excellent collaborative working and communication skills

+ Experience of working successfully to specific deadlines

Desirable Skills & Experience

+ Strong Technical understanding of SQL Server

+ Experience supporting / developing other CRM solutions e.g. Salesforce, Oracle NetSuite

+ Demonstrable experience of developing custom applications on CRM platforms

+ Experience of internal testing and QA processes

+ Experience leading customer-facing workshops and meetings

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About Wanstor

Wanstor are an IT Managed Service Provider, specialising in the Retail, Hospitality and Not-for-Profit sectors. We help customers by designing, delivering, and managing technology solutions that drive their businesses forward. That's everything from implementing and managing nationwide networks, to hosting their core applications and data, to supporting business process transformations and every day end-user queries. We employ a fantastic team of knowledgeable and enthusiastic technical specialists, and work with some of the country's best-known brands as customers and partners.

Our Values

+ **Customer focused.** You put our customers at the heart of what you do, considering their needs with every decision you make.

+ **Proactive.** You anticipate and act on potential issues to ensure positive outcomes.

+ **Growth Mindset.** You learn from mistakes, embrace change, and seek to continuously improve.

+ **Integrity.** You do what is right, not what is easy.

+ **Teamwork.** You collaborate and communicate to achieve the best outcome for your team and customers.

Call us on **0207 592 7860**
or email us at jobs@wanstor.com

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