

Senior Network Consultant



Job Title

Senior Network Consultant

Department

NOC

Reporting To

Stephen Austin, Network Manager

The Opportunity

Summary of Job Function

Due to continued growth and investment, and exciting opportunity has arisen to join the Senior Network team at Wanstor. The role is technical and customer facing working with the Network Operations Centre (NOC), Project management and senior network team to design, deploy, maintain and improve solutions delivered to customers and our service provider infrastructure.

Primary Responsibilities

- + Technical network escalation for the NOC
- + Provide guidance and advice to internal and external contacts
- + Build and maintain close relationships with customers
- + As a senior engineer you will mentor and coach other members within the company
- + Presales tasks such as assisting the sales teams with scoping calls
- + Full lifecycle delivery of network projects

About You

Required skills and experience

- + 2 years' + experience in a Senior/Lead role (3rd Line)
- + Advanced knowledge of switches, routers and firewalls
- + Networking/Cisco certifications e.g. CCNA / CCNP / CCIE or equivalent
- + Working experience with end-to-end project lifecycle
- + Designing, deploying and configuring networks
- + Excellent communication skills to engage with clients and internal staff

Desirable experience

- + Experience working for a Managed Service Provider (MSP)
- + Exposure to ISP or DC Hosting technologies
- + Scripting languages

Our Company

Wanstor is an IT Solutions Company celebrating their 16th year in business. The company has grown year on year and now has a service team of over 100 staff. With IT Support Offices in central London and Manchester, we are well placed to meet our customers' needs for a quick response.

We provide a range of hosted and deployed services for customers small and large. Our hosted solutions include hosted Email (Hosted Exchange), Hosted online back-up, Hosted Desktop, and Hosted Network Monitoring. Wanstor provide a full support service which includes 24-hour helpdesk, network monitoring and on-site support.

Wanstor's clients provide a wide variety of fascinating opportunities for motivated technical staff. We employ service-oriented technical experts to work within our service team delivering a variety of hosted and deployed solutions.

We are a growing company with dedicated teams managing networks, storage and colocation. Our customers are some of the biggest brand names in the UK, and our consultants some of the most skilled networking experts in the country.

As a service-centric organisation, we see people as our best competitive advantage as we strive to provide an unsurpassed service to our customers. We expect a lot but at the same time are extremely supportive as we look to help realise each person's potential in building a successful career with Wanstor.

Culture & Benefits

We align ourselves to a core set of values & behaviours:

- + **Customer focussed:** You put your customers at the heart of what you do, and think about their needs at every decision point
- + **Proactive:** You anticipate and act on potential issues to ensure positive outcomes
- + **Growth-mindset:** You learn from mistakes, embrace change, and seek to continuously improve
- + **Integrity:** You do what is right, not what is easy.
- + **Teamwork:** You collaborate and communicate to achieve the best outcomes for your team and customers

We strive to make Wanstor an enjoyable place to work in a number of ways.

- + Central London office location – a couple of minutes' walk from London Bridge station, or 20 minutes from Waterloo
- + Unlimited access to thousands of courses and videos on a wide-range of topics at home and in the office through a LinkedIn Learning subscription
- + Regular office social events and activities, such as weekly BBQ on our terrace in the summer, Friday treats, and Summer & Winter events
- + Opportunity to work within a high growth business with many opportunities for role to develop alongside company growth
- + Commitment to reducing our carbon footprint through the Cycle to Work scheme and availability of bike lockers and staff showers

Do you believe you have what it takes to join
the team at Wanstor?

Phone us on **0207 592 7860** or email us at jobs@wanstor.com