

Wanstor awarded ManageEngine Managed Service Provider Partner of the Year for 2017 / 2018



Peter Lukes, Managing Director of Wanstor, accepts the award for Managed Service Provider Partner of the Year from Raj Sabhlok, President of Zoho Corporation

18 September, 2018

Wanstor, a leading UK IT Managed Service Provider, today received the 2017 / 2018 ManageEngine Managed Service Provider (MSP) Partner of Year award. This award recognises Wanstor's technical and customer service skills across its service desk technology, systems, tools and processes.

Over the past 12 months Wanstor has worked closely with ManageEngine in the UK to help its customers transform their IT service desk experience. The results from these programmes of work have meant Wanstor and ManageEngine customers have benefitted from quicker IT incident resolution times, an improved understanding and security around IT assets, and the ability to access IT services through the communication channels users want - including web chat, bespoke portals, email and of course the telephone. By having better access to IT service desk technologies, tools and processes, businesses can reduce IT operational costs, maintain staff productivity and reduce the complexity of their IT infrastructure estate.

Peter Lukes, Managing Director, Wanstor commented: "The ManageEngine MSP Partner of the Year Award for 2017 / 2018 is testament to our IT service desk credentials, and engineering capabilities. From small IT incidents to emergency IT events taking place, our IT service desk is specifically set up to enable business, charity and not-for-profit organisations daily operations. Our partnership with ManageEngine runs very deep and continues to go from strength to strength. By combining our people and deep customer intimacy, we help our customers to have access to the right IT services their organisation needs. The IT services we provide via the helpdesk enable our customers to keep critical IT infrastructure running, innovate faster and deliver technology solutions with genuine business outcomes."

Shankar Haridas, Regional Manager, ManageEngine UK says "The ManageEngine MSP Partner of the year award 2017 / 2018 verifies the successful, proactive approach Wanstor takes to IT service desk technology and the overall user experience of IT on a daily basis. This latest accolade will help to strengthen our relationship with Wanstor. It will make business, charity and not-for-profit organisations more aware of each company's deep understanding of the IT services organisations of all sizes need to be successful in an ever changing, fast paced digital world."

About Wanstor

Established in 2002, Wanstor are a trusted IT services and solutions provider. We help business and not for profit organisations, transform their IT environments with highly available and secure services that are designed to scale with ease. We create long-term partnerships with our customers, and organisations of all sizes across the UK benefit from our IT skills and expertise. We work closely with our customers to drive continuous and relentless improvement across their IT estate and are seen as technical leaders in the markets we operate in.

To find out more about Wanstor's ManageEngine capabilities, [click here](#).

For more information, please contact Paul Brotherston at Paul.Brotherston@Wanstor.com